

Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma

Shahdara, Delhi-11003

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SECY/CHN 015/08NF

C A No. 150262017

Complaint No. 65/2023

In the matter of:

Pooja Palwar

.....Complainant

VERSUS

BSES Yamuna Power Limited

.....Respondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat Ahmed Alvi, Member (CRM)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. S.R. Khan, Member (Technical)
5. Mr. H.S. Sohal, Member

Appearance:

1. Mr. Neeraj Kumar, Counsel for the complainant
2. Ms. Ritu Gupta, Ms. Amita Sharma, Ms. Shweta Chaudhary, Mr. Shubham Singh & Ms. Divya Sharma, On behalf of BYPL

ORDER

Date of Hearing: 28th March, 2023

Date of Order: 03rd April, 2023

Order Pronounced By:- Mr. P.K. Singh, Chairman

1. This complaint has been filed by Ms. Pooja Palwar, against BYPL-GTR.
2. The brief facts of the case giving rise to this grievance are that complainant Ms. Pooja Palwar applied for load reduction for CA no. 150262017 at premises no. 355, A/2, FF, G.No. 6, R.C. Industrial Area, Near Railway Line, Delhi -110095, but respondent has not reduced the load till date.

True Copy
Secretary
CGRF (BYPL)

[Handwritten Signatures]

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3. OP in its reply briefly stated that the complainant made request that the sanctioned load has not been reduced in respect of non-domestic electricity connection in issue had sanctioned load of 51 KW or 54 KVA. Respondent further added that there is no application as such there is no occasion for respondent to reduce the load which is done in case of non-domestic consumer only on their request. The complainant has never applied for load reduction despite of being asked for the same. Therefore, complainant may be directed to apply for load reduction as per prescribed format in DERC Guidelines 2017.
4. During the arguments, OP submitted that they are ready to reduce load, provided the complainant should apply for load reduction as per prescribed rule and regulations in DERC Guidelines 2017.

ORDER

The complaint is allowed. The respondent is directed to reduce the load of the connection upon complainant's application for load reduction within stipulated time period as per DERC Regulations 2017.

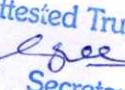
The case is disposed off as above.

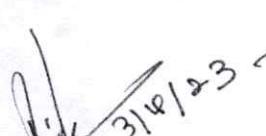
No order as to the cost. Both the parties should be informed accordingly.

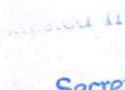
Proceedings closed.


(S.R. KHAN)
MEMBER-TECH


(NISHAT AHMAD ALVI)
MEMBER-CRM

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Secretary
CGRF (BYPL)


(P.K. SINGH)
CHAIRMAN

True Copy

Secretary
CGRF (BYPL)


(P.K. AGRAWAL)
MEMBER-LEGAL


(H.S. SOHAL)
MEMBER